



Proactive by design.

DESKTOP TECHNICIAN

This is an exciting entry level, or near entry-level opportunity to work for a fun, stimulating, growing, ethical, friendly, dynamic I.T. company where your opinion counts.

DenaliTEK, (www.denalitek.com) an Anchorage based Information Technology Services employer, is looking for a Desktop Technician. Requirements include the requisite experience and ability (described below), a positive attitude, a proven commitment to an I.T. career and excellence, some I.T. education and certification, your own transportation, current insurance, and a reasonably clean DMV record.

Summary:

The Desktop Technician's role is to provide computer support and deployment to DenaliTEK clients, in accordance with our proactive approach. Limited after hours work is required. Some Alaska travel may be required.

QUALIFICATIONS

- Positive attitude, desire to learn, good work ethic, responsible and professional
- High School diploma or equivalent required, (college degree preferred)
- Certifications preferred but not required (i.e. A+)
- Proven ability and knowledge to effectively troubleshoot p.c. and peripheral issues, including workstations, laptops, hardware and software, required
- Working knowledge of the prevalent and latest Microsoft Windows workstation and environments required
- Working knowledge of Internet protocols (HTTP, TCP/IP, etc) required
- Responsiveness and proactive mindset required
- Ability to prioritize tasks required
- Good written and oral communications skills required
- Proven ability to effectively document technical work required
- At least one years experience supporting desktop p.c.'s and peripherals in a Microsoft environment is preferred but not required

Additionally, candidates should be deemed capable of achieving the following certifications during the first year of their employment.

- CompTIA A+
- CompTIA Network A+

Please submit your application at www.denalitek.com